

Questions and answers

Removal of Autodesk Buzzsaw entitlement for new Vault Professional subscriptions in April 2017

Autodesk ended the sales of Buzzsaw cloud service for new customers in October 2016. Effective at the 2018 release of Autodesk Vault Professional, Autodesk will remove the Buzzsaw benefit for new Vault Professional subscriptions.

1. What is changing?

New Vault Professional subscriptions will no longer include access to Buzzsaw as a subscription benefit with the release of Autodesk Vault Professional 2018.

2. Can new subscribers of Vault Professional activate Buzzsaw sites after April 2017?

No. Autodesk Buzzsaw will no longer be part of the Vault Professional 2018 subscription benefits.

3. Will Autodesk upgrade the Buzzsaw Project Sync feature for Vault Professional 2018?

Yes. Existing customers using Vault Professional and Buzzsaw will be able to use Buzzsaw Project Sync for Vault Professional 2018.

4. What happens to customers only using Buzzsaw without Autodesk Vault Professional?

There is no change. Customers with active subscription contract for Buzzsaw can continue using it as is.

5. What happens to Autodesk Vault Professional customers who were using Buzzsaw as their subscription benefit prior to April 2017?

There is no change. Current Vault Professional subscription customers can continue using Buzzsaw as long as they keep an active subscription contract.

6. What if current Vault Professional customers need additional sites of Buzzsaw?

Vault Professional maintenance and subscription customers who were using Buzzsaw before the release of Vault Professional 2018 may request access to additional Buzzsaw sites directly to the Buzzsaw product team at buzzsaw.questions@autodesk.com.

Autodesk® Vault® Professional 2018

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